

# Registering for Nixle via the Everbridge Mobile App



## MOBILE APP FEATURES:

- Get the information that matters most to you
- Receive pop-up push notifications
- Full mobile app experience



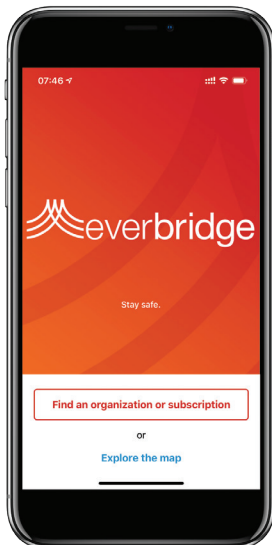
### Step 1

Download, install and open the Everbridge App.



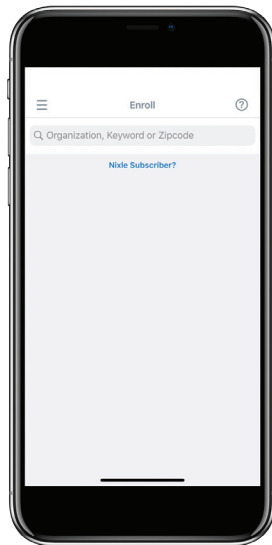
### Step 2

Tap "Find an organization or subscription."



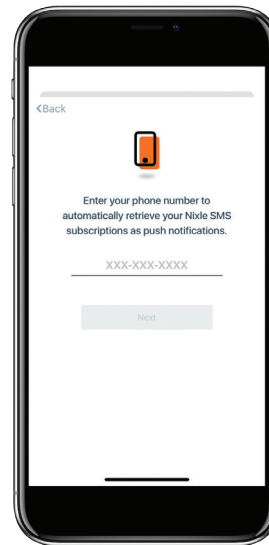
### Step 3

Tap "Nixle subscriber?"



### Step 4

Enter your phone number.



### Step 5

Enter verification code sent to you by SMS.



### Step 6

Success! You will now be notified via the Everbridge App. Tap any of your subscriptions to see more.



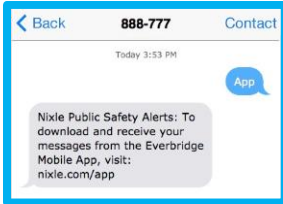
**Nixle** recently announced a change in how their platform delivers notifications. The change is designed to lessen the risk of “message fatigue” on the part of residents. According to Nixle, frequent non-emergency SMS broadcasts can create “noise” that often leads to subscriber annoyance and opt-out, which is not ideal at a time when getting critical information is crucial.

Nixle has introduced **SmartPath**, which automatically prioritizes emergency messages and helps manage the potential clutter of non-emergency updates and reminders. With **SmartPath**, Emergency Alerts will always go out via SMS, email, web, and the Nixle mobile app. Less urgent Advisory and Community messages **will only be delivered to the email address on file and the mobile app**, which also gives you a Map view of notifications and the ability to manage multiple Zip Code and Keyword subscriptions.

**If residents don't already have an email address on file, all they have to do is text their email address to 888777, or download the [Mobile App](#).**

### Nixle Mobile App

1. Text APP to 888-777



2. Download Mobile App> Click Find an organization or subscription



3. Search for your zip code and subscribe

OR

4. Click on “Nixle Subscriber?”



5. Enter your phone number and choose Next

**We strongly encourage you to download the app if you wish to get advisories directly to your phone as we will no longer have the ability to text advisories to your phone, only alerts! Advisories will only go to your email unless you download the app. When you no longer wish to receive alerts you must remove yourself from the platform as we do not have the ability to do that for you. Thank you for your anticipated cooperation.**