BEACH HAVEN AUTOMATED PICK-UP FAQs

- 1. When will the new cans be used? The new can pick-up will hopefully begin Memorial Day 2019.
- **2. How many cans will I receive?** Every homeowner currently receiving can pick-up will receive 1 recycling can and 1 garbage can of which the owner can choose a smaller size is they wish. If no selection is made the 95 gallon size can will be delivered to you for both garbage and recycling.
- **3.** What if I don't make a selection? A 95 gallon garbage and a 95 gallon recycling can will be delivered automatically.
- **4.** What sizes are available? 95 gallon is equal to 3 of the currently allowed can size or 65 gallon, which is equal to 2 of the currently allowed can size.
- **5. Is there additional cost for me?** Each homeowner will receive 1 recycling can and 1 garbage can free of charge. If you desire additional cans they can be purchased through the Public Works Department.
- **6. How much are additional cans?** 95 gallon = \$55 65 gallon = \$50
- 7. How can I pay for the additional cans? If you wish to purchase additional cans you can stop by or call the DPW Office at 609-492-0111 X204 and pay be credit card or you can fill out the order form on the DPW webpage and mail it in with a check.
- **8.** How will I get my cans? Schaefer Systems International will be delivering the cans directly to the homeowners.
- **9.** How will I know which can is mine? Each can is micro-chipped and inventoried by the Public Works Department. Cans are assigned to each address and are to remain with the property.
- **10.** Can I write on my can? Residents can write their house number/address on the underside of the lid ONLY.
- **11. What should I do if my can is damaged?** Contact Public Works at #609-492-0111 X204 to schedule replacement.
- **12.** Can I take my cans with me when I move? Garbage and recycling cans must remain with the property at all times and are the property of the Borough of Beach Haven.

- **13. Where do I put my cans for pick-up**? Cans should be rolled to the curb for pick-up. Cans will not be collected from a corral.
- **14.** Will the Public Works Department roll my can back? YES!! Cans will be rolled to the side of the house. Cans can no longer be stored curbside.
- **15.** Can I still use my corral? Corrals must be modified to remove one side to allow the can to roll in. Corrals must also be placed next to the house and are not permitted curbside or within the right-of-way.
- **16. What should I do with my old container?** If you wish, the Public Works Department will collect your old can. Call to set up a collection time 609-492-0111 X204.
- 17. Will garbage or recycling be picked up in a container other than the wheeled cans? No. Once cans are distributed, only the cans provided can be utilized.
- **18. Who do I can with questions or concerns?** Beach Haven Public Works at #609-492-0111 X204
- **19. Will bulk pick-up change?** No, bulk pick-up will remain the same as usual.
- **20.** I live in a condominium with a garbage dumpster, how will this affect me? You will continue to utilize the dumpster provided by your association. You will not be eligible for a new garbage can unless your association abandons the use of the garbage dumpster.
- **21.** I live in a condominium complex, our garbage is collected in a dumpster but our recycling is collected in cans. Your association will be provided one (1) 95 gallon recycling can for every three (3) existing 32 gallon recycling cans.